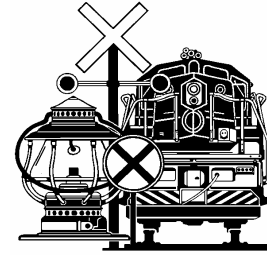


# U. S. Railroad Retirement Board



DES MOINES, IOWA DISTRICT OFFICE  
Federal Building, Room 921  
210 Walnut Street  
Des Moines, IA 50309-2182

PHONE NUMBER: (515) 284-4344  
FAX NUMBER: (515) 284-4616  
SECURE MESSAGE: <https://secure.rrb.gov/374.html>  
Office Hours: 9:00 a.m to 3:30 p.m.  
Monday through Friday Except Federal Holidays



## SCHEDULE OF SERVICE FOR CALENDAR YEAR 2006

### LOCATIONS OF NON-SCHEDULED SERVICE:

For the convenience of those who are unable to visit the district office shown above, in-person service is provided at the following locations. Please contact the office shown above to schedule an appointment.

Boone, Burlington, Cedar Rapids, Dubuque, Fort Dodge, Fort Madison, Marshalltown, Mason City, Ottumwa, and Waterloo, Iowa

**The Des Moines, Iowa District Office serves the following counties in Missouri:**  
Clark and Scotland Counties.

**The Des Moines, Iowa District Office serves ALL of the counties in Iowa EXCEPT:**  
Clinton, Fremont, Harrison, Lyon, Mills, Monona, Montgomery, Muscatine, Page, Plymouth, Pottawattamie, Scott, Sioux and Woodbury counties.

You can call the RRB Help-Line toll free at 1-800-808-0772 to obtain automated information about unemployment and sickness benefits, request a letter showing your current monthly annuity rate, request a replacement Medicare card, or get the work history of an active railroad employee. If you move to another part of the United States, the toll-free number will also let you know the district office that handles your new residence.

**PERSONS WHO PLAN TO VISIT A REPRESENTATIVE AT ANY LOCATION CAN HELP US GIVE BETTER SERVICE BY TELEPHONING, WRITING, OR SENDING E-MAIL TO THE OFFICE IN ADVANCE. ALWAYS FURNISH YOUR SOCIAL SECURITY NUMBER AND THE TYPE OF INFORMATION YOU NEED. YOU MAY BE ABLE TO CONDUCT YOUR BUSINESS BY TELEPHONE AND SAVE A TRIP.**